

WEST MOORS FLOOD PLAN

1.0 INTRODUCTION

- 1.1 This plan has been developed to assist West Moors Town Council in the event of a flood threat or event within the parish boundary.
- 1.2 Details in the plan concentrate on the operational aspects of flooding, e.g. protecting life, property and managing the flood.
- 1.3 The actions of each organisation are listed but they may not necessarily be carried out as the result of a duty or responsibility.
- 1.4 The aim of this plan is to provide clear guidelines to the Town Council as to what actions should be taken in the event of a flood warning, what resources can be made available to affected residents and which agencies can be called upon to assist.
- 1.5 This plan has been provided to the Environment Agency and Dorset Council.

2.0 FLOOD WARNINGS

- 2.1 The Environment Agency's Local Flood Warning Plan provides details of the flood warning arrangements for specific Flood Warning Areas where there is a risk of flooding from rivers or the sea.
- 2.2 There are four warning codes: -



Flooding is possible. Be aware! Be prepared! Watch out!
Flooding of low-lying land expected.



Flooding of homes, businesses and main roads is expected.
Immediate Action required.



Severe flooding is expected. Imminent danger to life and property. Act now!

**Warning no longer
in force**

There are no Flood Watches or Flood Warnings currently in force in the area.

- 2.3 Flood Watch is a general alert concerning flooding from rivers, streams, ditches, watercourses, estuaries and the sea. Flood warnings and Severe Flood Warnings relate to specific Flood Warning Areas at risk of flooding from rivers and the sea.
- 2.4 Flood Warnings will be issued to the Town Council by the Environment Agency by telephone and the Town Council will relay them to owners of properties at risk, also by telephone and if necessary, in person.
In addition, residents may register with the Environment Agency Flood Warnings Direct service through the Agency web site (www.environment-agency.gov.uk). This service will notify residents directly of flood warnings through their preferred media (telephone, e-mail, text). Information is also available from the Environment Agency on 0845 988 1188 - Floodline

3.0 FLOODING EVENT

- 3.1 The main types of flooding event referred to in this plan are: -

Tidal	(Sea)
Fluvial	(River)
Flash	(Roads, ditches, fields)
Groundwater	(High water table)
Sewage	(Sewers, rising mains and pumping stations)
Potable water	(Mains failure)

- 3.2 The principle cause of flooding in West Moors is likely to be fluvial.

4.0 LEVEL OF RESPONSE

- 4.1 The level of response from the authorities to a flooding incident will depend on what is flooded or is at risk of being flooded. There are five priority categories: -

Priority	Flooding Affecting	Response
1	People	Action to protect life
2	Houses	Action to protect life & property
3	Roads	Action to protect life & property
4	Commercial Property	Possible action to protect property
5	Gardens/agricultural land	No action

- 4.2 There are other factors which may influence the level of a response. Priority is likely to be given to the old or infirm when assisting people and to occupied property when protecting property. The classification of roads may be used in prioritising responses to road flooding and the protection of commercial property may depend on the risk of environmental pollution from stored chemicals etc.

4.3 Some councils may not provide assistance in flood risk areas where there is persistent flooding and property owners and occupiers are fully aware of the situation. In such cases the owners and occupiers must be made aware that they must make their own arrangements to protect their property from flooding. There are no such areas in West Moors.

4.4 The local priorities for West Moors Town Council are those listed in 4.1 and 4.2.

5.0 AUTHORITIES INVOLVED

5.1 The following organisations may be involved in direct specific action during a flooding event. Property owners are listed as it is their responsibility to protect their own property from flooding.

- Environment Agency
- Dorset Council
- West Moors Town Council
- Fire and Rescue Service
- Water Company
- Electricity, gas and telecommunications companies
- Property owners

6.0 ACTION LISTS

6.1 Environment Agency

The principal actions of the Environment Agency are: -

- Issue flood warnings
- Receive and record details of all flooding incidents.
- Monitor the situation and advise other organisations.
- Deal with emergency repairs and blockages on main rivers and own structures.
- Respond to pollution incidents.
- Advise on waste disposal issues.

6.2 Dorset Council

The principal actions of Dorset Council are: -

- Co-ordinate emergency arrangements
- Maintain safe conditions on the roads
- Put flood warning signs on the highway
- Organise road closures and traffic diversions
- Clear blockages on highway drainage systems

- May take action to protect property from flooding by water from the highway where there is a failure of the highway drainage system
- Emergency assistance (S138 LGA 1972) – Provide sandbags
- Clear blocked watercourses etc. (Land Drainage Act powers)
- Environmental Health issues – Pollution
- Blocked road channels and gully gratings – street cleaning
- Emergency planning support groups

6.3 West Moors Town Council

The principal actions of West Moors Town Council are: -

- Flood warning dissemination (by local agreement with EA)
- Distribute sandbags from Dorset Council stockpiles (sand not included)
- Provide advice and literature for residents on protecting their properties and dealing with the aftermath of a flood

6.4 Fire And Rescue Service

The principal actions of the Fire and Rescue Service are: -

- Rescue
- Respond to all emergency incidents as required
- Assist the populace where a need is identified and the use of fire service personnel and equipment is relevant

6.5 Water Company

The principal actions of the Water Companies are: -

- Emergency over pumping or tinkering at pumping stations
- Clearing blockages in public sewers and outfall grills
- Repairing burst sewage and water pumping mains
- May take action to protect property from flooding by water from the public mains or discharges from the public sewerage systems
- Provision of portable toilets in some cases

6.6 Electricity, Gas and Telecommunication Companies

The principal actions of the electricity, gas and telecommunications companies are: -

- Attend to emergencies relating to their service at properties putting life at risk as a results of flooding

- Attend to flooding emergencies at their own service installations

6.7 Large Industrial Companies

The principal actions of large industrial companies are: -

- Protect own premises and installations
- Source of resources which could be hired

6.8 Property Owners

The principal actions of owners of property at risk of flooding or which is flooded are: -

- Move to a safe area if life is at risk.
- Prevent water from entering property if possible.
- Switch off electricity and gas supplies at mains.
- Move valuable possessions above floor areas liable to be flooded.

7.0 CONTACTS AND COMMUNICATION LINKS

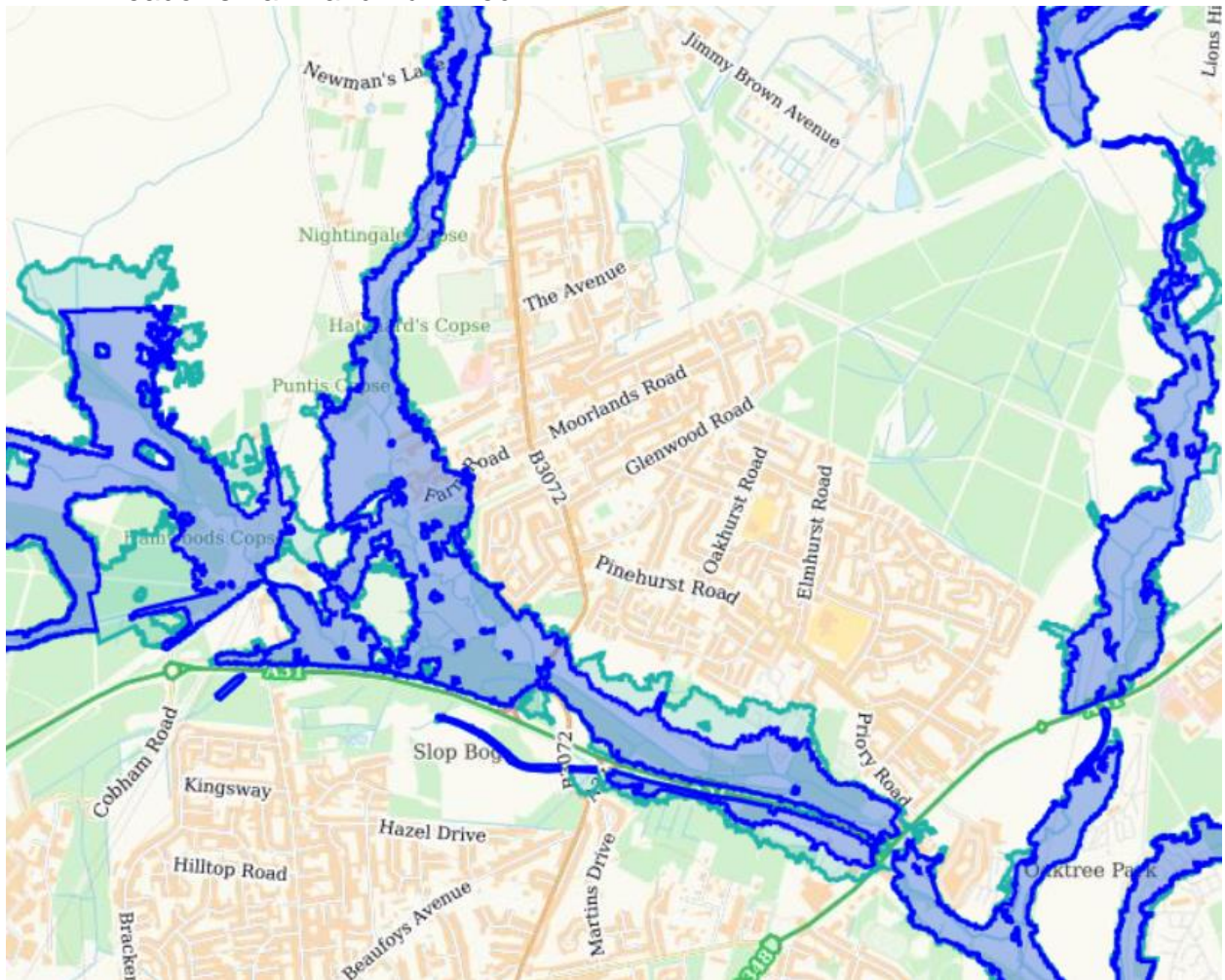
7.1 Contact Telephone Numbers

Organisation	Tel. No.
Floodline	0345 988 1188
Environment Agency	0800 807060
Dorset Council	01305 251000
Fire & Rescue service	999
Police	999
National Highways	0300 123 5000
Scottish & Southern Electric (SSE)	0345 070 7373 or 0800 048 3516
To Report a Power Cut	105
British Telecom	0800 800154
Bournemouth Water	01202 590059
Wessex Water	0345 600 3600
National Grid	0800 464 3621
Gas Leaks	0800 111999
Ferndown Town Council	01202 892249
Verwood Town Council	01202 820880
St. Leonards & St. Ives PC	01425 482727
West Moors Town Council	01202 861044

8.0 FLOOD RISK AREAS

8.1 The Flood Risk Areas listed below are based on Environment Agency 2003 (updated) Indicative Flood Plain Maps. The maps are available via Dorset explorer <https://gi.dorsetcouncil.gov.uk/explorer/>

St. Leonards Farm Caravan Site
Priory Road from cemetery to A31 (gardens only)
Pinehurst Park Caravan Park
Canterbury Close – Part off.
Queens Close - Part off
Pennington Road – part off.
Pennington Close – part off.
Farm Road
Mannington Way
Riverside Road
Gullivers Farm
Meadows Farm and Burn Beck – Newman’s Lane



9.0 SANDBAG PROVISION

9.1 A quantity of empty sandbags will be held by West Moors Town Council in the Fryer Field Pavilion Loft. Please ask in the Council Office if you require them.

10.0 LIAISON ARRANGEMENTS

10.1 No specific arrangements in place.

11.0 FOLLOW UP ACTION

11.1 The following action is advised during and after a flooding incident: -

- Keep people informed of what is going on and implement media plan when appropriate.
- Provide information to local authority emergency planning support groups to enable them to assist and advise affected property owners.
- Maintain action and financial records.
- Investigate flooding and record information including flood levels.
- Supply details of properties flooded, the extent of flooding and flood levels to the Environment Agency.
- Inform riparian owners of remedial measures needed to watercourses.
- Identify schemes to alleviate serious flooding of property.

11.2 The West Moors Town Council Flood Warden (if they have one) will co-ordinate the above follow up action.

12.0 LOCAL CO-ORDINATION

- Co-ordination of local action will be carried out at the West Moors Town Council Office
- Information and advice relating to property protection will be available from the Council Office
- Incidents of flooding will be reported to the Environment Agency by telephone.
- Sandbag stockpiles will be held at the Fryer Field Pavilion